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Interim Director

**County of Los Angeles
DEPARTMENT OF CHILDREN AND FAMILY SERVICES**

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Board of Supervisors

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May 17, 2011

To: Supervisor Michael D. Antonovich, Mayor
Supervisor Gloria Molina
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Supervisor Don Knabe

From: Jackie Contreras, Ph.D.
Interim Director

REPORT ON FAMILY PRESERVATION FUNDING FORMULA, ENHANCED CONTRACT MONITORING AND CORRECTIVE ACTION PLAN

At the April 19, 2011 Board meeting, when a request was made to your Board to approve extending the term of the Family Preservation (FP) contracts for one year from July 1, 2011, through June 30, 2012, your Board instructed the then Acting Director of Children and Family Services to provide a report regarding how the funding formula was applied to the FP contracts; a corrective action plan and detailed strategy on how the new Request for Proposal (RFP) process for FP contracts will include monitoring, deliverables and quality assurance.

FAMILY PRESERVATION FUNDING FORMULA AND RATE

The Family Preservation funding formula was based on the number of children in out-of-home care within each DCFS regional office and countywide programs. To address a retroactivity issue, the funding formula for FY10-11 was based on six (6) months of actual billing and six months of projected costs. The goal was to maintain the current level of services being delivered by the providers. While the rates for the various units of service are uniform and remain unchanged for all agencies, the actual maximum obligation amounts differ because of variations in service delivery.

ENHANCED STRATEGY FOR FP CONTRACTS MONITORING, DELIVERABLES AND QUALITY ASSURANCE, AND CORRECTIVE ACTION PLAN

In response to this motion by your Board, DCFS has enhanced program monitoring to increase and improve our programmatic and fiscal oversight of the FP program.

The enhancement of the current monitoring process includes a new feedback protocol for the regional offices to communicate with the FP Administration staff, establishes more precise timelines for performing the Technical Reviews (TR) and submitting the letter of findings to the agencies following the TRs, and outlines the process for how agencies should respond if a corrective action plan is warranted. In addition, it outlines the process that DCFS will follow when billing discrepancies are not addressed by the agencies in their responses to the TRs.

DCFS will also begin evaluation of all our Family Preservation providers with a goal of determining the efficacy of the various service delivery models in relation to performance outcomes and cost effectiveness. The evaluation is targeted to be completed by December 2011.

Moreover, the Department currently anticipates redesigning the FP framework by Summer 2011, which will be included in the upcoming Request for Proposals. The intent is to lay out a new system of service which includes prevention, assessment, intervention and aftercare.

A corrective action plan addressing many of the concerns you have expressed was reviewed and approved by the County's Retroactive Contracts Review Committee in March 2011, after their review of a retroactive matter affecting some Family Preservation contracts for Fiscal Year 10-11. It highlights the need to ensure the monthly tracking of budget vs. expenditure for each agency, appropriate training and oversight to prevent retroactive contracts, and the need to immediately elevate contracting concerns to the Chief Deputy and the Director.

We, therefore, respectfully request that your Board approve the extension of 64 Family Preservation Services contracts by written notice with the 40 Family Preservation Services Contractors in Attachment I, from July 1, 2011 through June 30, 2012, and delegate authority to the DCFS Director, or designee to execute these extensions by amendment. The one year cost of these extensions is \$39,802,788.

The Family Preservation Services Contract, Section 4.0 Term of Contract states in 4.2 The County shall have the sole option to extend the Contract term. Each such extension shall be exercised at the sole discretion of the County Board of Supervisors. The current FP Contracts were approved by your Board on July 26, 2005, and August 16, 2005, and were effective on the date of execution by the Director of DCFS, DCFS Director through June 30, 2008.

On June 24, 2008, your Board approved the extending FP services for two (2) years (July 1, 2008 through June 30, 2010), with an option for the Director of DCFS, DCFS Director to extend an additional year, under delegated authority, at the maximum annual cost of \$30,084,941. The Director of DCFS, DCFS' Director extended these Contracts, effective July 1, 2010 through June 30, 2011.

On March 15, 2011, the California Department of Social Services (CDSS) authorized DCFS to extend the term of the PSSF and CAPIT Contracts, under Manual of Policies and Procedures (MPP) Section 23-650.1.18, effective from July 1, 2011 through December 31, 2013.

On April 19, 2011, your Board approved amendments to the current year FP Contracts, which retroactively increased the contract sums by \$9,717,848.

The FP Contractors are in compliance with all Board requirements. County Counsel has reviewed this recommendation item and will review and approve as to form the Written Notice prior to DCFS requesting CEO approval exercise the renewal option. The department will submit the Contract Rating Detail forms to the CEO and request their approval prior to exercising the Renewal option. Prior to exercising the renewal option by amendment the department will ensure that (a) applicable Federal, State, and County contracting regulations are observed; (b) sufficient funding is available; (c) prior County Counsel and CEO approvals are obtained; and (d) the Director of DCFS or designee, DCFS Director notifies your Board and the CEO in writing within ten (10) workdays of executing such amendments.

If you have any questions, please contact me, or your staff may contact Aldo Marin, Board Relations Manager, at (213) 351-5530.

Attachment

c: Chief Executive Officer
County Counsel
Executive Officer, Board of Supervisors

JC:DY:dg

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Contractor Legal Name	Contract #	Servicing DCFS Office	Supervisory District	Service Planning Area (SPA)	FY 11/12 Contract Sum
Assistance League of Southern California	04-025-1	Metro North	2	4	762,310
Assistance League of Southern California	04-025-2	San Fernando Valley	3	2	639,416
Assistance League of Southern California	04-025-3	Pasadena	5	3	671,529
Assistance League of Southern California	04-025-4	Pomona	1	4	660,950
Assistance League of Southern California	05-028-1	San Fernando Valley	3	4	52,299
Bienvenidos Children's Center, Inc	04-025-5	Belvedere	1	7	683,649
Bienvenidos Children's Center, Inc.	04-025-6	Glendora	5	3	687,004
Bienvenidos Children's Center, Inc.	05-028-2	Belvedere	1	4	63,387
Boys and Girls Club of San Fernando Valley	05-027-3	San Fernando Valley	3	2	328,845
Boys and Girls Club of San Fernando Valley	05-028-3	San Fernando Valley	3	2	226,380
Catholic Healthcare West d.b.a California Hospital Medical Center aka PICO Union	05-028-4	Metro North	2	4	544,153
Cambodian Association of America	04-025-8	Lakewood	4	8	909,923
Child Alliance, Inc.	04-025-32	Wateridge	2	6	577,601
Child and Family Center	05-027-1	Santa Clarita	5	2	778,063
Children's Institute, Inc.	04-025-12	Lakewood	4	8	1,052,187
Children's Institute, Inc.	04-025-13	Torrance	4	8	541,175
Chinatown Service Center	04-025-11	Countywide	CW	4	548,573
City of Long Beach	04-025-14	Lakewood	4	8	698,850
City of Long Beach	05-027-10	Lakewood	4	8	376,631
City of Long Beach	05-028-5	Lakewood	4	8	538,045
Drew Child Development Corporation, Inc.	05-027-8	Wateridge	2	6	448,937
East Valley Boys and Girls Club	04-025-7	Glendora	5	3	600,367
El Centro Del Pueblo	04-025-15	Metro North	2	4	693,136
El Centro Del Pueblo	04-025-16	Wateridge	2	6	619,376
El Centro Del Pueblo	04-025-17	Century	2	6	730,858
El Centro Del Pueblo	04-025-18	Hawthorne	2	6	493,043
Five Acres-The Boys' and Girls' Aid Society of Los Angeles County	04-025-19	Glendora	5	3	485,400
Five Acres-The Boys' and Girls' Aid Society of Los Angeles County	04-025-20	Pasadena	5	3	478,463

Assistance League of Southern California	04-025-4	Pomona	1	4	660,950
Florence Crittenton Services of Orange County, Inc.	04-025-21	Lakewood	4		727,322
Guidance Community Development Center	04-025-24	Hawthorne	2	6	552,831
Helpline Youth Counseling	04-025-25	Santa Fe Springs	1	7	579,625
Hillside	04-025-26	Metro North	2	3	469,552
Hillside	04-025-27	Pasadena	5	3	409,850
Human Services Association	04-025-28	Belvedere	1	7	377,998
Human Services Association	04-025-29	Santa Fe Springs	1	7	661,153
Human Services Association	05-028-6	Belvedere	1	7	63,387
Institute for Black Parenting (IBP)	04-025-30	Torrance	4	8	612,850
Institute for Maximum Human Potential (IMHP)	04-025-31	Wateridge	2	6	674,726
Institute for Maximum Human Potential (IMHP)	05-028-7	Compton	2	6	264,420
Institute for Multicultural Counseling and Education Services, Inc. (IMCES)	05-027-2	Metro North	2	4	473,439
Institute for Multicultural Counseling and Education Services, Inc. (IMCES)	05-027-5	San Fernando Valley	3	2	463,814
Pacific Clinics	04-025-34	Glendora	5		537,741
Para Los Ninos	04-025-35	Wateridge	2	6	507,691
Para Los Ninos	05-027-6	Metro North	2	4	456,928
Para Los Ninos	05-028-9	Metro North	2	4	144,107
Penny Lane Centers (Penny Lane)	04-025-33	Palmdale	5	2	472,329
Penny Lane Centers (Penny Lane)	04-025-36	Lancaster	5	2	523,885
Penny Lane Centers (Penny Lane)	04-025-37	Santa Fe Springs	1	2	437,369
Penny Lane Centers (Penny Lane)	04-025-38	Belvedere	1	2	381,041
Personal Involvement Center, Inc. (PIC)	04-025-39	Century	2	6	600,417
Personal Involvement Center, Inc. (PIC)	04-025-40	Hawthorne	2	6	483,102
Personal Involvement Center, Inc. (PIC)	04-025-41	Torrance	4	8	527,774
Personal Involvement Center, Inc. (PIC)	04-025-42	Wateridge	2	6	511,556
Plaza Community Center	04-025-43	Belvedere	1	7	572,487
Plaza Community Center	05-028-8	Belvedere	1	7	63,387
Pomona Unified School District	04-025-44	Pomona	1	3	550,554
Pomona Valley Youth Employment Services, Inc.	05-027-4	Pomona	1	3	486,842
Project Impact, Inc.	04-025-45	Wateridge	2	6	475,852
Project Impact, Inc.	04-025-46	Compton	2	6	584,126
San Fernando Valley Community Mental Health Center, Inc.,	04-025-48	San Fernando Valley	3	2	715,677
Santa Anita Family Service	04-025-47	Pomona	1	3	504,856
Shields for Families, Inc.	04-025-49	Compton	2	6	538,542

Assistance League of Southern California	04-025-4	Pomona	1	4	660,950
Shields for Families, Inc.	05-027-7	Compton	2	6	316,932
Shields for Families, Inc.	05-028-10	Compton	2	6	316,932
South Bay Alcoholism Services Inc., d.b.a. National Council on Alcohol and Drugs (NCADD) South Bay	04-025-50	Torrance	4	8	540,485
Spiritt Family Services	04-025-51	Glendora	5	3	662,501
Spiritt Family Services	04-025-52	Santa Fe Springs	1	7	581,883
The Children's Center of the Antelope Valley	04-025-10	Lancaster	5	1	647,453
The Children's Center of the Antelope Valley	04-025-9	Palmdale	5	1	471,708
The University Corporation aka Valley Trauma	04-025-54	San Fernando Valley	3	2	733,815
The University Corporation aka Valley Trauma	04-025-55	Santa Clarita	5	2	1,070,043
The University Corporation aka Valley Trauma	05-028-11	San Fernando Valley	3	2	52,299
Triangle Christian Services, Inc.	05-027-9	Wateridge	2	6	429,097
United American Indian Involvement, Inc.	04-025-53	Countywide	CW	4	399,615
Westside Childrens Center, Inc.	04-025-56	West Los Angeles	3	5	1,282,244